

# Policy

Thank you for considering our services! please review our booking policy to ensure smooth process.

1. Initial consultation: Before scheduling your appointment, we ask that you contact us VIA message to discuss specific service needs. This helps us understand your requirements and provide the best service possible.
2. Agreements on Service and dates: Once we discuss your needs, we will agree on the services to be provided and a suitable date for your appointment. This assures that both parties are aligned on expectations.
3. Booking Confirmation: After we have agreed on the services and date, you can proceed to book your appointment through our website. Please ensure that the date selected is confirmed by both parties during our discussion
4. Cancellation and Rescheduling: If you need to cancel or reschedule your appointment, please notify us at least 24 hours in advance to avoid any cancelation fees which allow us to accommodate other clients.
5. Payment in Terms: Payment details will be discussed during our initial consultation, and invoice will be sent through our website. Thank you for your understanding and cooperation. We look forward to working with you!